



## PANDEMIC COMPLIANCE ADVISOR

### DUTY OF CARE

**What is a DUTY OF CARE?** A legal obligation imposed on an individual requiring adherence to a standard of reasonable care while performing any acts that could foreseeably harm others.

#### **What are the standards?**

- Duty to Research
- Duty to Recommend
- Duty to Plan
- Duty to Inform

#### **What does a PCA do?**

##### RESEARCH = ANTICIPATE

- Establish necessity
- Log evidence
- Mitigate threat of disease spread
- Consult legal

##### RECOMMEND = KEY IN ON SAFETY

- Use compliant venues
- Prepare for non-compliant staff or guests
- Avoid crowds or bottleneck situations

##### PLAN = PRE-PLAN

- Engage a compliance advisor
- Practice informed design
- Educate, educate, educate

##### INFORM = COMMUNICATE

- Engage stakeholders early in the process
- Make attendance expectations clear before and at registration
- Let attendees know the steps you are taking to keep them safe
- Provide updates on changing risk or protocols

*\* Source: HEALTH EDUCATION SERVICES, LLC*

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